To: Whispering Lakes Men's Club Members From: Kevin Knutson, WLGC General Manager

Re: Golf Course Update

Dear Whispering Lakes Men's Club Members,

I want to take a moment to connect directly with all of you and provide an honest update on the current state of our golf course — both where we are today and where we're headed.

The future of Whispering Lakes Golf Course is bright. There are exciting plans ahead that will redefine our facility and create a fun, fresh chapter for everyone who calls this course home. But today's message is not about the future — it's about the present.

We fully recognize that the course is not in the condition it should be. Over the past year, conditions have declined, and we know this has tested the patience of many loyal players and members. Some of you have shared frustrations, and some have even considered leaving. Please know that we hear you, we understand your concerns, and we take them seriously.

While there are many reasons behind the challenges we've faced, I want to focus less on excuses and more on what we're doing to correct them. The most significant issue continues to be water — both in availability and cost. We are actively working internally and with the City to address our water supply limitations, and there is real hope that these challenges will be eased in the near future.

At the same time, our irrigation system has become a major obstacle. Much of it is outdated and manually operated. This winter, we will be conducting a comprehensive irrigation audit and repairing key areas of the system. We are also exploring immediate improvements, including adding new lines and converting more zones to automated operation to ensure more consistent and efficient coverage across the course.

Our maintenance crew has also faced some staffing challenges, including the loss of several key team members. We are currently in the process of rebuilding that team and filling critical positions to strengthen our daily operations.

As many of you know, I am also new to Whispering Lakes — joining the team about four months ago — but I bring with me more than 25 years of experience in golf course operations. I can assure you that our leadership team is dedicated to restoring the course to the level of quality you expect and deserve.

Some of the steps already in motion include:

- Increased course irrigation
- Repairing and replacing key maintenance equipment
- Increasing maintenance staffing and training
- Expanding our maintenance budget
- Implementing a fairway recovery plan
- Overseeding tee boxes and other high-impact areas
- Increased ground-squirrel and gopher control

We deeply value the Whispering Lakes Men's Club. Your continued support, participation, and feedback mean everything to us. We share your pride in this facility, and we are committed to bringing it back to a condition that reflects that pride.

Thank you for your patience, your passion, and your belief in what Whispering Lakes can and will be again.

Sincerely, **Kevin Knutson**General Manager

Whispering Lakes Golf Course